MultiCon

How to update firmware

Firmware update button in **Device information menu** allows the user to update the device software.
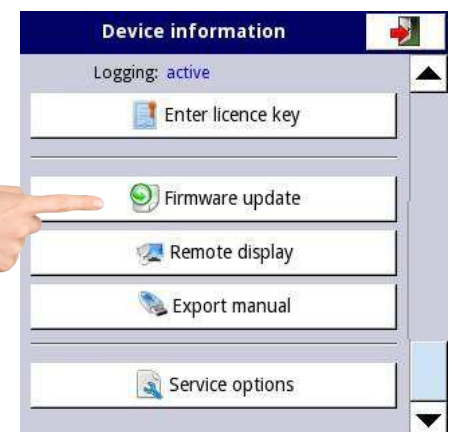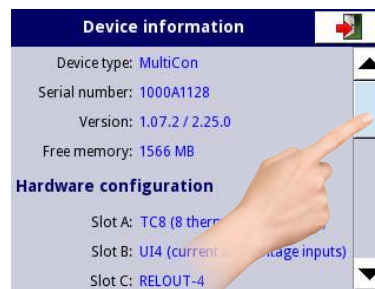
To perform the update:

1. Download the latest software version available on the **www.multicon24.eu** website in *Technical Support* section.

2. Unzip file and copy to a flash drive.

3. Plug in the flash drive.
   Some high capacity pendrives are not supported, best choice is pendrive with 2GB capacity.

Connect **flash drive** to the device.

Enter *Menu* and *Device information* submenu, then move down the scroll bar and start the update process by pressing the *Firmware update* button.

Note on the update:
- do not power off the device or remove the flash drive from the USB port during the update,
- the update process must go continuously to the end, the user will be informed of the progress throughout the update cycle.

Attention!
The user can not start an unfinished update again because this may damage the device.
- there can not be more than one update file on a flash drive,
- update files must reside in the main folder (root of the drive),
- the update process may take about 5 minutes, depend on the version of the device.